GAI-TRONICS®
A DIVISION OF HUBBELL LTD

VoIP Clean Phone® Telephones

(1193 Version)

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GAI-TRONICS® CORPORATION
A HUBBELL COMPANY

VoIP Clean Phone® Telephones

Confidentiality Notice

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Safety and Care Information

The safety instructions for these products are contained in a separate document, no **502-20-0171-001**, which is included as a paper copy with every individual telephone and is available online from:

https://www.hubbell.com/gai-tronics/en/iom-user-guides

Product Overview

The GAI-Tronics Model 116-02-0418-00W Flush-Mount and Model 116-02-0418-01W Wall-Mount VoIP Clean Phone® Telephones are designed for the exacting requirements of clean rooms. They are constructed of stainless steel and have a completely smooth polyester front panel that will not trap particulate matter. Calls are made by pressing one of the three auto-dial buttons or by using the fully functional keypad. The oversized, clearly labeled buttons allow for easy operation with gloved hands.

The VoIP Clean Phone® Telephones are designed for connection to a 10/100 BaseT Ethernet network. These telephones will operate from Power-over-Ethernet or an external power source. The VoIP telephones provide direct point-to-point communications between personnel throughout the facility over the existing LAN.

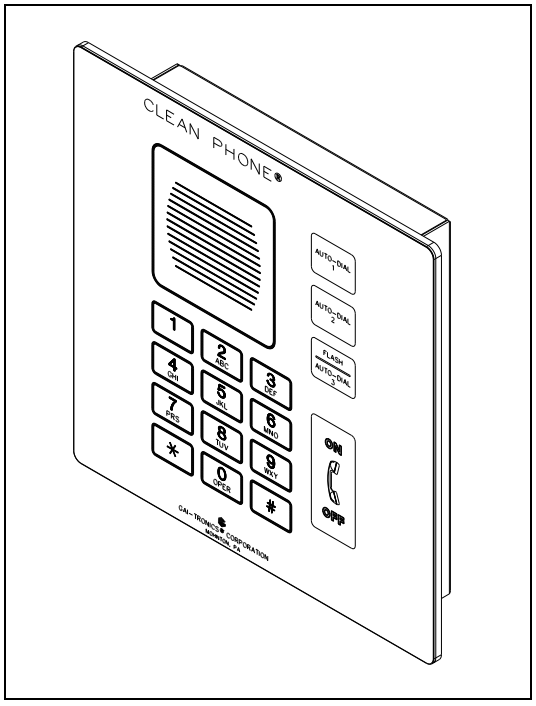


Figure 1. Model 116-02-0418-00W

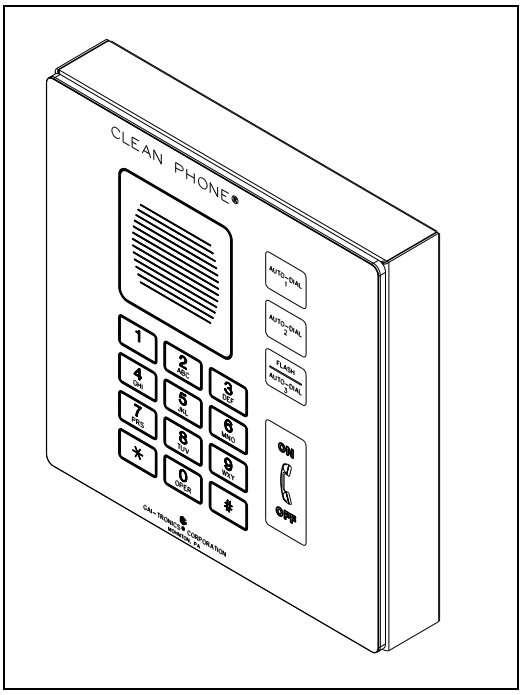


Figure 2. Model 116-02-0418-01W

Models

The following VoIP Clean Phone® Telephones are detailed in this manual:

Table 1. Model Chart

Model	Description
116-02-0418-01W	**Surface-Mount VoIP Telephone** including a stainless steel front panel with polyester overlay, three autodial buttons, hookswitch push button, off-hook indicator, keypad, and stainless steel surface-mount enclosure.
116-02-0418-00W	**Flush-Mount VoIP Telephone** including stainless steel front panel with polyester overlay; three autodial buttons, hookswitch push button, off-hook indicator, keypad, and stainless steel mounting bracket.

These product ranges incorporate a main VoIP PCB part numbered 999-02-1193-xxx. The products are often referred to as "1193" versions to distinguish them from the previous ranges of VoIP telephones, which were based on a 1075 PCB.

System Requirements and Limitations

The VoIP Telephones require Power-over-Ethernet or a local 24–48 V dc power source for operation. Two VoIP telephones can be connected in a peer-to-peer configuration without the need for a LAN. However, a 10/100 BaseT Ethernet with SIP Server is required for systems containing three or more VoIP Telephones. Conferences are limited by the customer's LAN media capabilities and the services available at each end point.

Features and Functions

The Clean Phone® Telephone's voice-over-internet protocol (VoIP) include the following features:

- SIP compatible (RFC3261)
- Automatic call divert (memory list)
- Real-time alarm reporting via SNMP or TMA software
- Configurable via web page or download
- Four auxiliary inputs; two volt-free contact outputs

Operation

Placing an Autodial Call from a VoIP Clean Phone®

To place an autodial call:

1. Press the desired autodial push button to place an immediate call to a preprogrammed number.
2. When the call is connected, the hookswitch indicator will light.
3. The call is terminated by the following: pressing the ON/OFF push button, or the receiving caller hanging up, or the defined timeout of the call duration, or via the SIP Server.

Placing a General Telephone Call

To place a general telephone call:

1. Press the ON/OFF push button.
2. Wait for the dial tone.
3. Use the keypad to dial the desired number.
4. When the call is connected, the "off-hook" indicator will light.
5. The call is terminated by one of the following methods: pressing the ON/OFF push button, the receiving caller hanging up, call duration timeout, or via the SIP Server.

Receiving a Call

When a VoIP Clean Phone® rings, press the ON/OFF push button to answer the call. The unit can be configured to autoanswer if required (see configuration guide).

Monitoring and Reporting

Each telephone can recognize and generate several hardware and configuration fault condition alarms. These alarms can be signaled to a remote site using three methods:

- SNMP (v2)
- Telephone Management Application (TMA) software (purchased separately)

Available alarms are:

- Configuration error
- Cold reset (power cycle)
- Warm reset (internal command)

- Keypad error (if applicable)
- Key hook (off hook status, if applicable)
- Register fail
- Audio Path Test (speaker/microphone test)

Installation

General Information

⚠ **CAUTION** ⚠ **Do not install this equipment in areas other than those indicated on the approval standards listing in the "Specifications" section of this manual. Such installation may cause a safety hazard and consequent injury or property damage.**

In particular this equipment should not be installed outdoors.

Note that these instructions cover 2 models with differing mounting arrangements– please select the appropriate model from the sections which follow.

Station Placement

To prevent feedback problems in the system, volume settings and station placement must be taken into consideration. Unpleasant feedback problems can be reduced by:

- Pointing the telephone away from other telephones located nearby
- Reducing volume levels

Feedback problems can be avoided by installing each VoIP Clean Phone® in a separate room and wall.

Model 116-02-0418-00W (Flush mounting)

The mounting and wiring instructions are as follows:

1. Remove the front panel from the back bracket.

2. Refer to Figure 5 on page 11 for cut-out details. Use the cut-out dimensions as a guide to mark the wall, and make the required cuts.

3. If using Power-over-Ethernet, without any optional inputs or outputs, place the bushing around the Ethernet cable so that it is located approximately 120mm from the end of the cable. Snap the bushing closed and insert into the double "D" hole in the bottom of the back bracket. See Figure 3 and Figure 6.

4. If using local power or optional inputs or outputs, route the cables through the "D" hole in the bottom of the back bracket. See Figure 6.

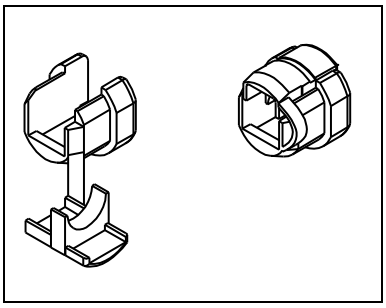


Figure 3. Bushing

5. Place the back bracket in the wall. Locate the mounting holes you intend to use and mark them for drilling. Refer to Figure 6. Do not use the bracket as a template for drilling.

6. Drill mounting holes and secure the bracket with screws.

7. Plug in the Ethernet cable and connect other optional cables as shown in the "Field Wire Installation" section on page 15.

8. Perform the initial programming of the telephone. Refer to the "Programming" section beginning on page 19.

9. Take the front panel of the VoIP Clean Phone® and align it with four slots in the back bracket.

10. Press the panel in firmly and then push downward to seat the panel in the slots.

NOTE: The Model 116-02-0418-00W is designed for general wipe down cleaning and to prevent collection (internally and externally) of particulate matter. Additional protection against moisture can be attained by sealing between the outer edge of the telephone panel and the mounting surface with silicone or RTV. Any sealing substance used must be verified to be compatible with cleaning solutions used.

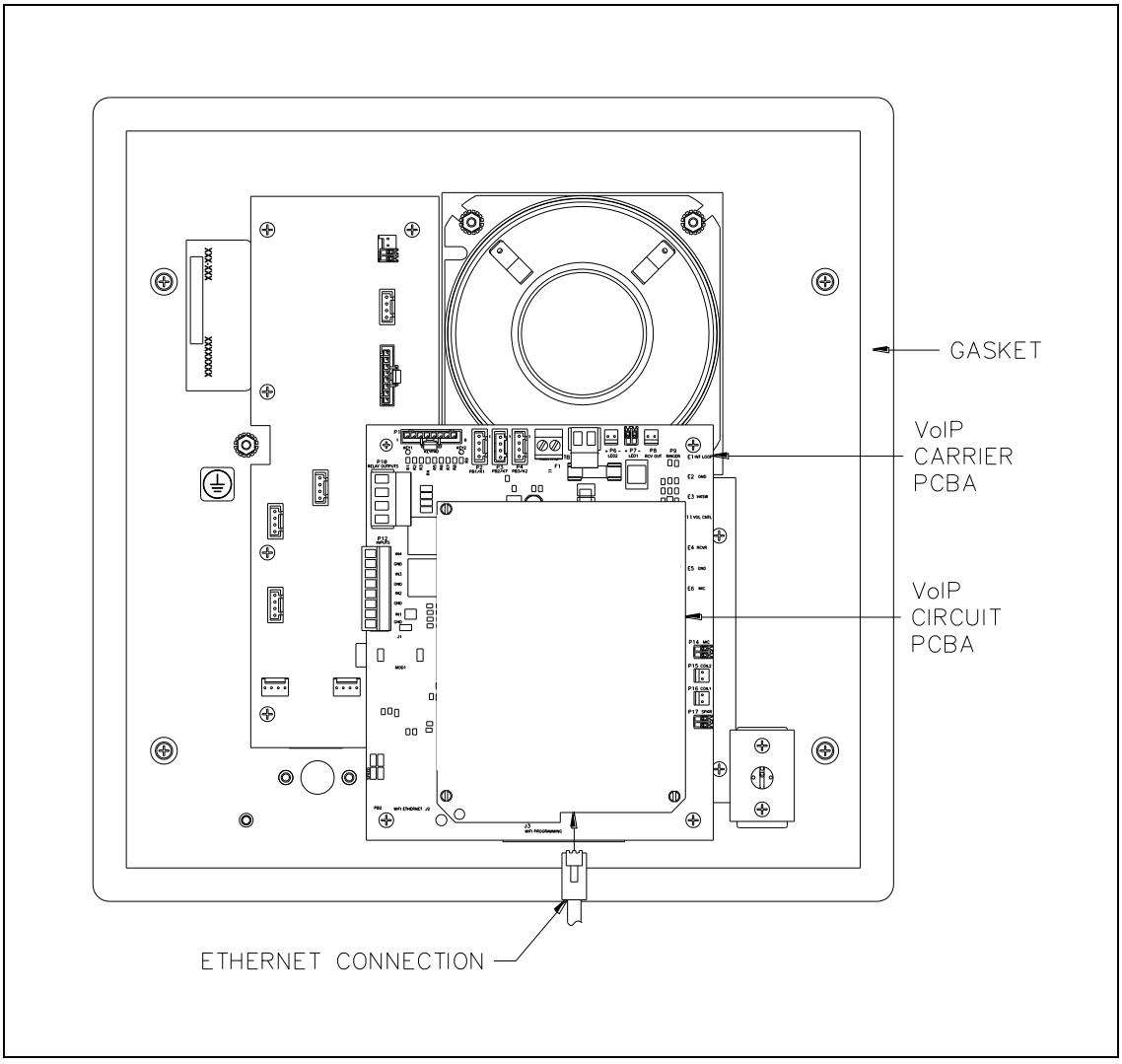


Figure 4. Inside Front Panel

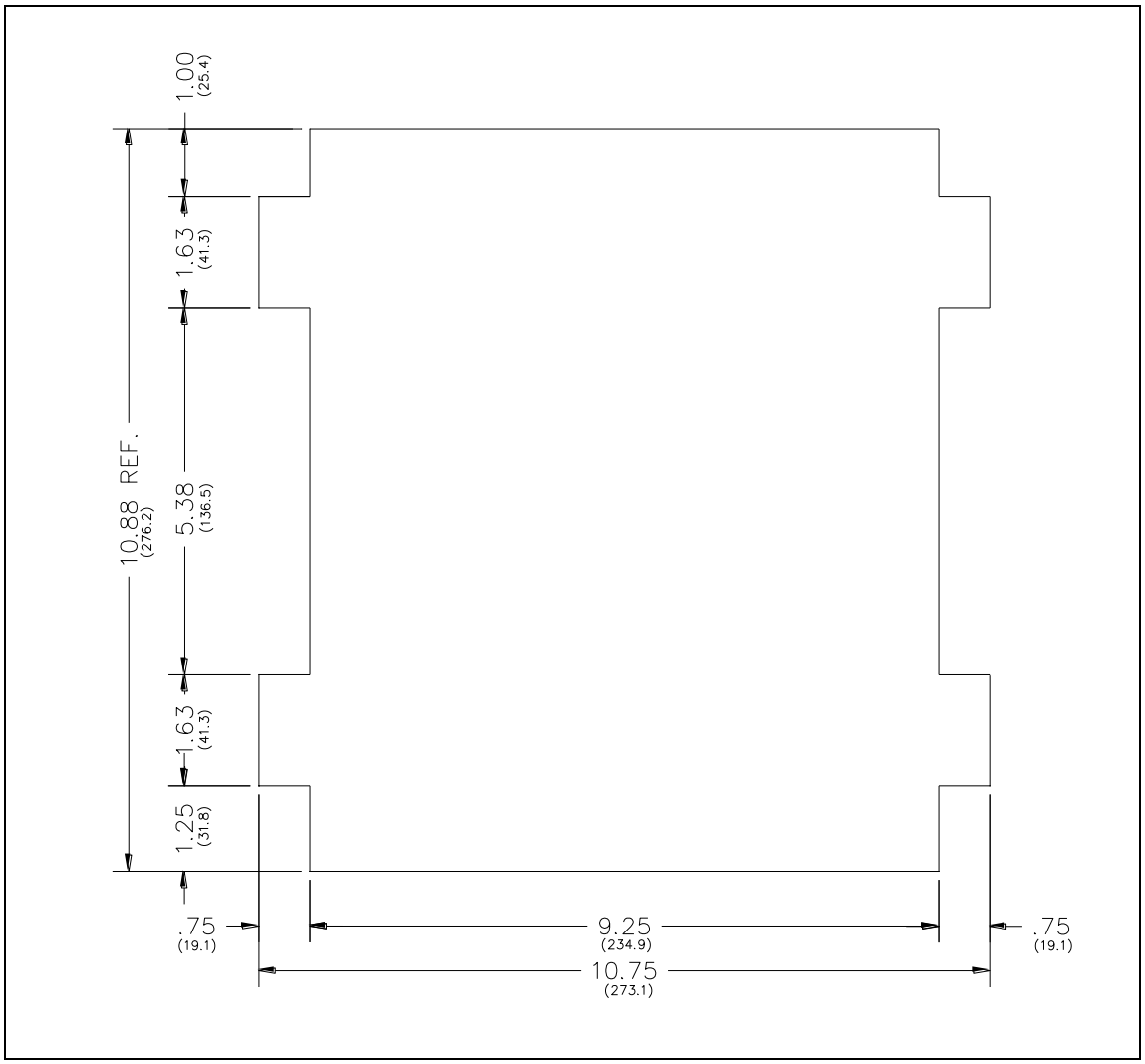


Figure 5. Wall Cut-out Dimensions for Model 112-02-0418-00W

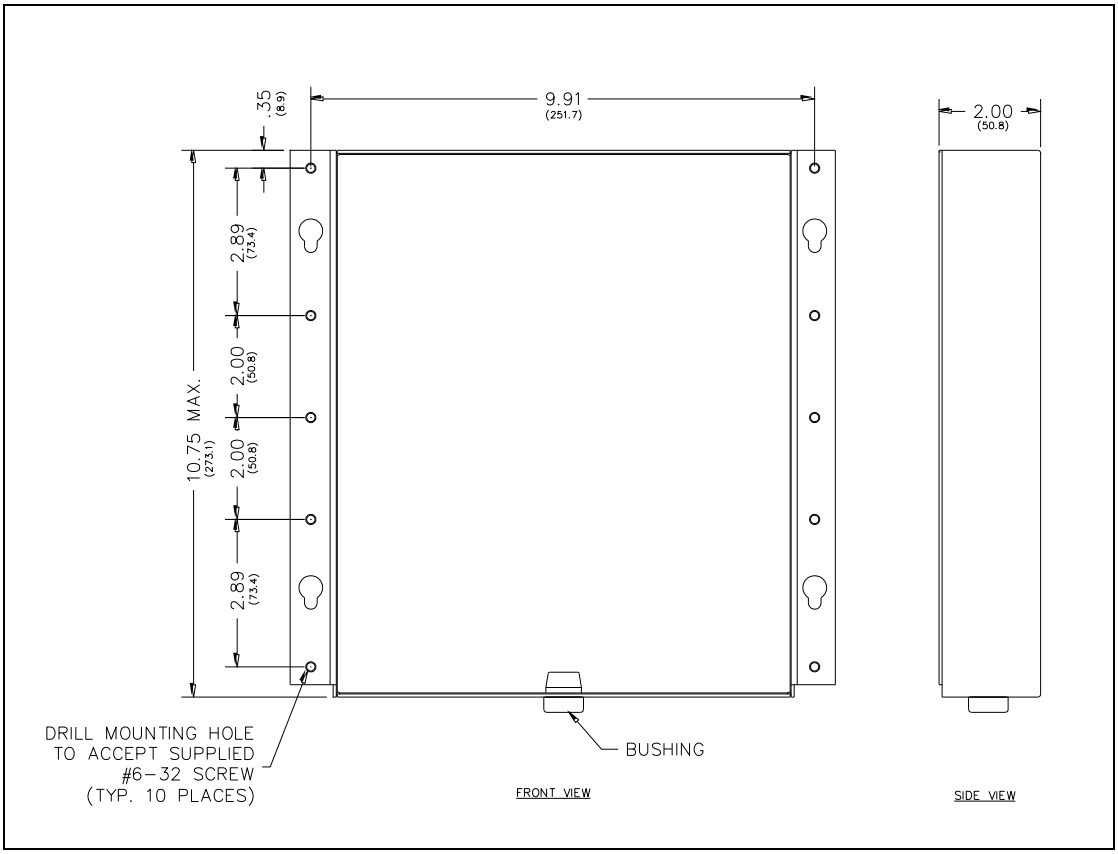


Figure 6. Mounting bracket for Model 116-02-0418-00W

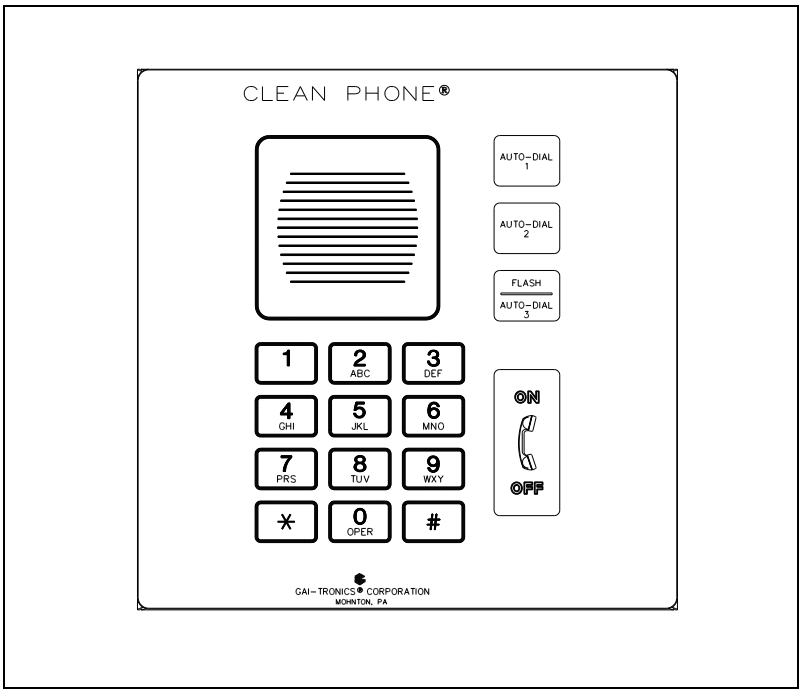


Figure 7. Front Panel

Model 116-02-0418-01W (Surface mounting)

The mounting and wiring instructions are as follows:

1. Remove the front panel from the back box.

2. If using Power-over-Ethernet, without any optional inputs or outputs, place the bushing around the Ethernet cable so that it is located approximately 120mm from the end of the cable. Snap the bushing closed and insert into the double "D" hole in the back box. See Figure 3 and Figure 8.

3. If using local power or optional inputs or outputs, route the cables through the "D" hole in the bottom of the back box. See Figure 3 and Figure 8.

4. Position the back box on the wall, making sure the box is level.

5. Locate the mounting holes you intend to use and mark the wall for drilling. Do not use the back box as a template for drilling.

6. Drill the the mounting holes you intend to use, and secure the box with screws.

7. Plug in the Ethernet cable and connect other optional cables, as shown in the "Field Wire Installation" section on page 15.

8. Perform the initial programming of the telephone. Refer to the "Programming" section beginning on page 19.

9. Take the front panel of the Clean Phone® and align it with the four slots in the back box.

10. Press the panel in firmly, and then push downward to seat the panel in the slots.

NOTE: The Model 116-02-0418-01W is designed for general wipe down cleaning and to prevent collection (internally and externally) of particulate matter.

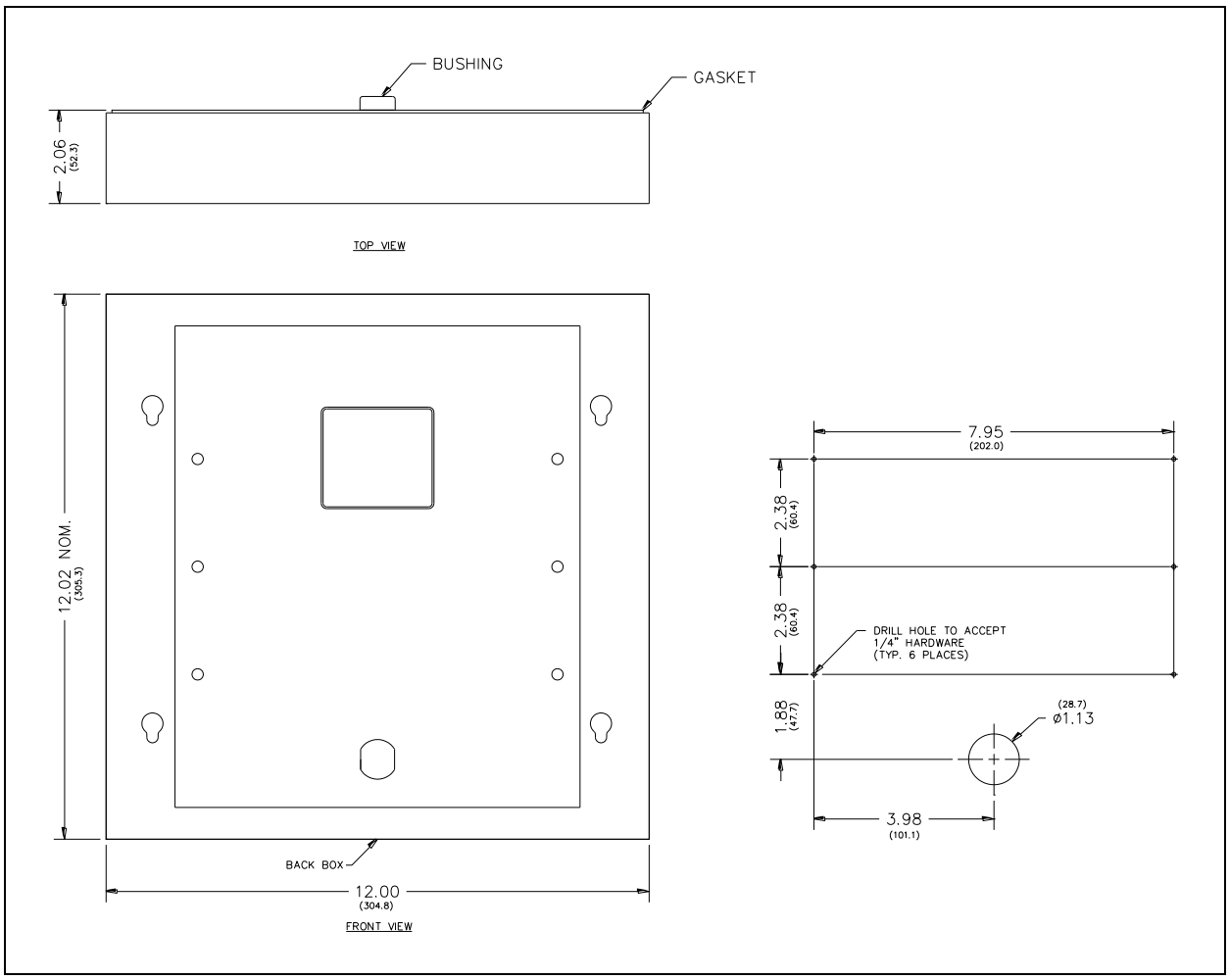


Figure 8. Mounting the Model 116-02-0418-01W

Setup

Field Wire Installation

After all the field wires are pulled through the rear enclosure, install all connections as indicated below. Refer to Figure 9 for wiring details. Refer to Table 5 on page 18 for the recommended conductor sizes.

Power

Power-Over-Ethernet

Connect power to the system as indicated in your PoE equipment manual.

Local Power

When PoE is not available, a separate, isolated 24–48 V dc power supply is required. A removable terminal block P5 has been provided for connection of local power to the telephone. Connect the positive conductor to the (+) terminal and the negative conductor to the (−) terminal of P5. See Figure 9 for wiring and for the location of P5.

Table 2. Power – P5

Pin	Label	Description
1	(+)	Positive
2	(−)	Negative

Ground

The enclosure must be connected to earth ground. Install a #6 ring lug on the ground conductor and secure it with the ground terminal located on the rear of the front panel.

Network

Connect a Cat5 or Cat5e cable with an RJ45 connector between the Local Area Network (LAN) and the VoIP PCBA.

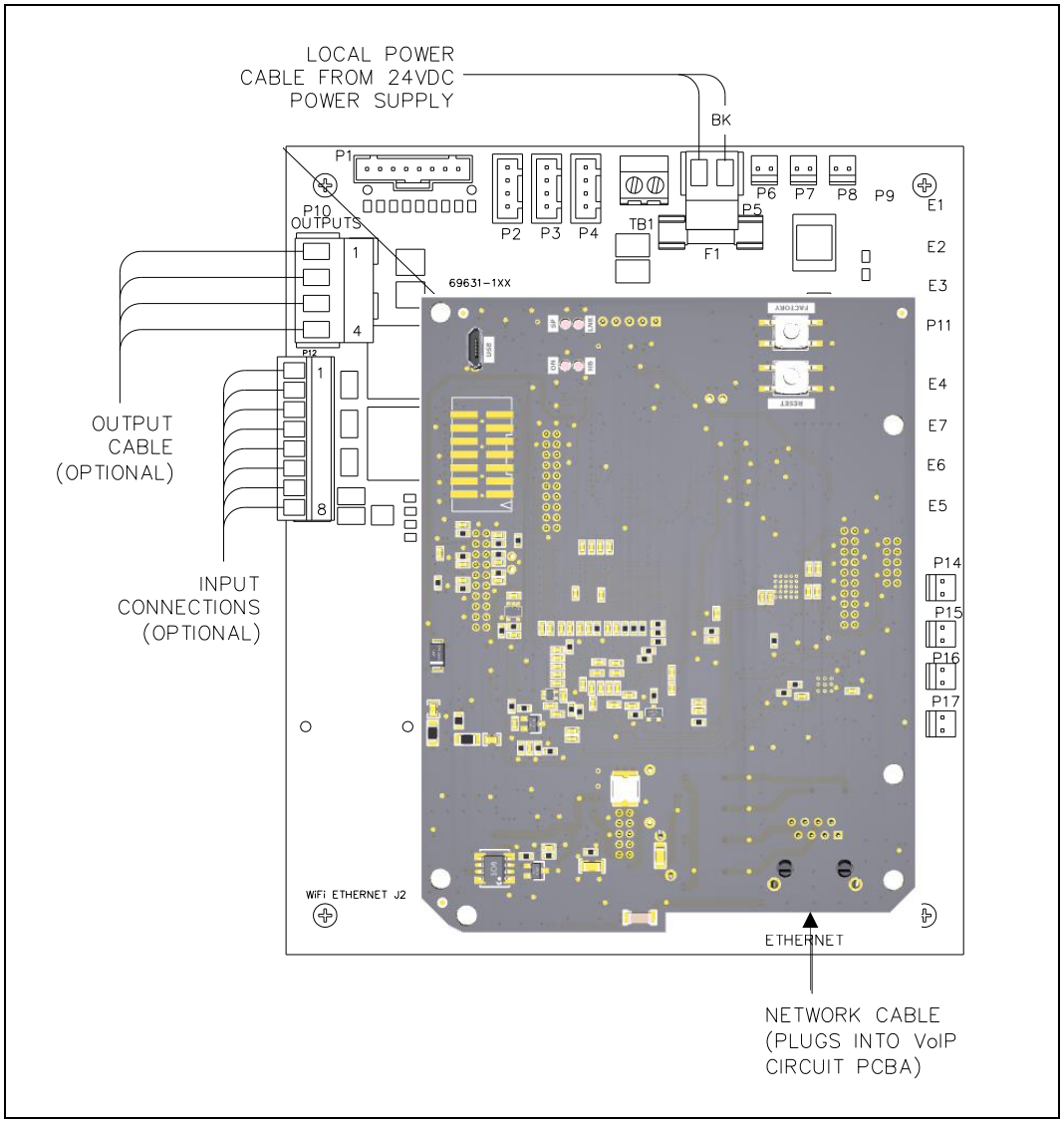


Figure 9. VoIP Telephone PCB Assembly

I/O

Inputs

Four auxiliary inputs have been provided for customer use. Terminations for these inputs are provided on terminal block P12.

Table 3. Auxiliary Inputs – P12

Pin	Label	Function
1	IN4	Input 4
2	COM	Common
3	IN3	Input 3
4	COM	Common
5	IN2	Input 2
6	COM	Common
7	IN1	Input 1
8	COM	Common

Outputs

Two outputs have been provided for customer use. Terminations for these outputs are provided on connector P10.

Table 4. Output Contacts – P10

Pin	Label	Description
1	C1	Common Output 1
2	NO1	Normally Open Output 1
3	C2	Common Output 2
4	NO2	Normally Open Output 2

Recommended Cabling

Table 5. Recommended Cabling

Cable Use	Size and Type
LAN	Cat5 or Cat5e cable with an RJ45 connector
Power	Two-conductor, No. 22 AWG is typical
Inputs	Two-conductor, No. 22 AWG is typical
Output contacts	Two-conductor, No. 18 AWG is typical

VoIP Telephone Input Contacts

Each VoIP Clean Phone® Telephone accepts four volt-free inputs. Refer to the "Specifications" section of this manual for the input ratings.

The function of each input is configurable. Please refer to the VoIP Telephone Configuration Guide (available from www.hubbell.com/gai-tronics/en/voip-support) for programming instructions for these inputs.

VoIP Telephone Output Contacts

Each VoIP Clean Phone® Telephone contains two voltage-free output contacts. Refer to the "Specifications" section of this manual for the output ratings. Both outputs are single-pole, single-throw contacts.

The function of each output is configurable. Please refer to the VoIP Telephone Configuration Guide (available from www.hubbell.com/gai-tronics/en/voip-support) for programming instructions for these outputs.

Status Indication

ON

The ON LED located on the VoIP PCBA illuminates when power is applied to the telephone. Please refer to Figure 9 on page 16 for location.

Heartbeat

The HB LED located on the VoIP PCBA will flash when the telephone is operational over the LAN. Please refer to Figure 9 on page 16 for location.

LINK

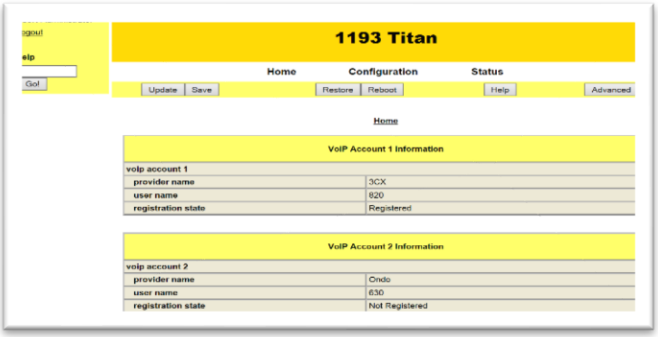
The LINK LED located on the VoIP PCBA will turn ON when VoIP PCBA is connected to an Ethernet device and flash when data is being transmitted. Please refer to Figure 9 on page 16 for location.

Programming

The installer should ensure that the network is configured to allow VoIP communications (using the SIP protocol) between the desired locations before attempting to configure the GAI-Tronics VoIP Telephones.

Full programming and configuration details are contained in the Configuration guide, available from

www.hubbell.com/gai-tronics/en/voip-support



The factory defaults will generally be sufficient in most cases, but the following steps must be taken as a minimum:

- Provide an Ethernet connection and power (either 24-48Vdc or PoE)
- Ensure that a DHCP server is available on the network, and that the IP address allocated to the telephone can be discovered (DHCP is the normal factory default provisioning method). If DHCP fails (or there is no DHCP server) the telephone will revert to a default IP address of 192.168.1.2 after a few minutes
- Using a web browser, browse to the IP address.
- When prompted, enter the user name and password (Defaults: **user** & **password**)
- From the Home Page, select the Configuration section, and from that the VoIP Accounts main page
- On the VoIP Account 1 Information sub-page, enter:
    - The user name (the extension number or name used by the SIP server for this telephone)
    - Domain name, Proxy domain name and Register domain name – set all of these to the domain name or IP address of the SIP server
    - Auth user password – set to the authentication password for the extension on the SIP server if required.
    - Ensure Provider enable and Register enable are both set to enable.
    - Update the changes, then save the changes.
    - Check that the registration state changes to “registered”

Program any speed dial memories using the User Configuration main page

Maintenance

⚠**WARNING** ⚠ **This product can contain hazardous voltages. Always remove power to this station prior to servicing.**

General Information

1. Inspect and replace frayed or cracked wiring.
2. Secure/replace loose wires and terminal lugs.
3. Remove corrosion from terminals.
4. Inspect fuse F1 on the VoIP Carrier PCBA.

Service

The purchase of your GAI-Tronics product does not end our commitment to you.

In addition to our warranty obligations, GAI-Tronics are able to offer various levels of maintenance packages, installation and commissioning packages and technical support, from ad-hoc repairs to full maintenance contracts.

By choosing GAI-Tronics as your aftercare provider you are ensured of manufacturer expertise and ISO 9001-certified quality control standards throughout the life of the product.

We can also supply a full range of accessories including mounting posts, beacons and high-volume sounders.

Contact GAI-Tronics for details. www.hubbell.com/gai-tronics/en

Troubleshooting

Table 6. Troubleshooting Chart

Problem	Possible Solution
Low volume	If the volume is low, increase the volume level in the telephone's programming configuration.
High volume	If the volume is high, decrease the volume level in the telephone's programming configuration.
Front panel push buttons are not operational	Verify the push buttons are properly configured. Verify power is applied to the unit.
Inputs not operational	Check the input connections. Verify the inputs are properly configured.
Outputs not operational	Check the output connections. Verify the outputs are properly configured.
Cannot make or receive calls	Check the connection of the LAN cable. Verify that power is applied to the unit. Verify the LAN parameters have been configured properly. Verify the telephone has been set up on the network.
No power indication	Check the power connections. If using PoE, check the operation of the PoE equipment.

Specifications

Power

Network power..... Power-over-Ethernet, 802.3af compliant (via RJ45)

Local power requirements..... 24–48 V dc, 6 watts

Network..... 10/100 BaseT Ethernet RJ45, Cat5 or Cat5e UTP
Static IP Provisioning or DHCP

Call control signaling..... SIP (RFC3261 compliant) loose routing

Configuration..... Embedded web server
Configuration file download
Password protection

Inputs

Keypad..... 3 × 4 matrix

Push buttons..... Three autodial and an off-hook indicator/switch

Configurable inputs (quantity = 4)..... Internal pull-up 3.3 V dc tolerant

Outputs

Output 1 ..... 2 amps @ 30 V ac/dc (resistive load)

Output 2 ..... 2 amps @ 30 V ac/dc (resistive load)

Indicators

External..... Off-hook indicator light

Internal on VoIP PCBA ..... Power, Heartbeat, & EACT LEDs

Audio output ..... 85 dB SPL or greater @ 1.0 meters (@ 1 kHz)

Mechanical

Temperature range

Operating..... −4º F to +131º F (−20º C to +55º C)

Storage..... −40º F to 158º F (−40º C to +70º C)

Relative humidity..... Up to 95%, non-condensing

PCBA (printed circuit board assembly) ..... Conformal coated

Chemical Resistance

Clean Phone® graphic overlay is designed to withstand exposure to many chemicals. Please contact the factory for questions pertaining to chemicals not listed below:

Ajax/Vim in solution	Downey/Lenor[1]	Petroleum spirit[1]
Alkalicarbonate solution[1]	Ethanol	Phosphoric acid (<30%)
Ammonia (<40%)	Glycerin	Potassium ferricyanide
Acetic Acid (50%)	Glycol	Potassium hydroxide (<30%)
Ariel powder in solution[1]	Gumption[1]	Pure turpentine
Bleach[1]	Hydrochloric acid (<36.7%)	SBP 60/95[1]
Castor oil	Hydrogen Peroxide (25% solution)	Sulfuric acid (<10%)
Caustic soda (<40%)	Linseed Oil	Tomato Ketchup
Cutting oil	Methanol	Trichloroacetic acid (<50%)
Cylohexanol	Nitric Acid (<10%)	White spirit
Diacetone alcohol	Paraffin oil	Windex[1]
Diesel	Persil powder in solution[1]	Wisk

[1]Extremely faint glossing of the texture was noted.

The Clean Phone® graphic overlay is NOT resistant to the following:

Concentrated mineral acids	High pressure steam at over 100º C	Methylene chloride
Concentrated caustic solution	Benzyl alcohol	UV exposure
Dimethylformamide	Tetrahydrofuran	

Model 116-02-0418-00W Clean Phone®

Construction..... Front panel: 8 mil polyester over 16-gauge stainless steel
Mounting bracket: 16-gauge stainless steel

Dimensions ..... Front panel: 305 × 305mm
Mounting bracket: 273W × 273H × 53D mm

Model 116-02-0418-01W Clean Phone®

Construction..... Front panel: 8 mil polyester over 16-gauge stainless steel
Back enclosure: 16-gauge stainless steel

Dimensions ..... Front panel: 305 × 305mm
Back enclosure: 305W × 305H × 53D mm

Shipping weight & dimensions..... 5.5kg., 415 × 415 × 100mm

Compliance to standards	
EMC	EN 55032 - Electromagnetic compatibility of multimedia equipment - Emission requirements EN 55035 - Electromagnetic compatibility of multimedia equipment - Immunity requirements Federal Communications Commission Statement Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. ICES-003 Class A
Safety	EN 62368-1 Audio/video, information and communication technology equipment. Safety requirements

European Directives	2014/30/EU – EMC Directive 2014/35/EU – Low Volltage Directive (LVD) 2011/65/EC - Restriction of the use of certain hazardous substances in electrical and electronic equipment (recast) (RoHS 2) Directive
	2012/19/EU - Waste Electrical and Electronic Equipment (WEEE) Directive

CE Declaration

A copy of the current CE Declaration of Conformity is available from our website.

https://www.hubbell.com/gai-tronics/en/product-certificates-uk

Recycling Information	The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life. The Waste of Electrical and Electronic Equipment (WEEE) Directive has been put in place to recycle products using best available recovery and recycling techniques to minimise the impact on the environment, treat any hazardous substances and avoid the increasing landfill. Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.