

# MISSION STATEMENT

*We at BURNDY are committed to TOTAL CUSTOMER SATISFACTION by developing, and continuously improving, QUALITY PROCESSES that are implemented by QUALITY PEOPLE.*

*TOTAL CUSTOMER SATISFACTION means meeting the requirements of our customers and co-workers by delivering error-free products and services on a timely basis.*

*Our goal is for BURNDY to provide the highest value to our customers. We intend to be the most competitive connector and tooling company in the electrical industry and for each and every employee to strive for continuous quality improvement in his or her job.*



**Rodd R Ruland**  
President  
BURNDY LLC

JULY 2013

