## Replacement Parts Kit

**Models 25728-001, 25728-002 and 25728-003**  
**Housing/Hookswitch Assembly for Desktop Subsets**

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<tr>
<th>Kit Model Number</th>
<th>Used With Model</th>
<th>PCBA</th>
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<td>25728-001</td>
<td>726-101</td>
<td>69200-001</td>
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<td>7265-101</td>
<td>69200-001</td>
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<td>25728-002</td>
<td>726-101</td>
<td>69139-001</td>
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<td>7265-101</td>
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<td>9301A</td>
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<td>25728-003</td>
<td>478-002</td>
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All assemblies consist of the following parts:

- (1) Housing/Hookswitch Assembly
- (1) Tie Wrap
- (4) Neoprene Washers
- (4) Speaker Clips
- (1) Drill Template

### Removal of Old Housing/Hookswitch Assembly:

1. Remove and save the four screws securing the housing to the subset base.

2. Hinge the housing forward to access the interior of the phone. Unplug the speaker harness, the hookswitch connectors and the party line selector switch connector (when it is applicable) from the termination PC Board.

3. Remove and save the hex nuts from the front panel studs in the four (4) outer corners. Later model subsets will have two (2) additional metal J-brackets which must be removed from the front panel studs in the rear of the housing and saved.

4. Cut the tie wrap securing the harness wiring to free the hookswitch wiring from the bundle.

5. Use a long-nosed pliers to pinch and remove the four (4) clips securing the speaker to the housing. Carefully remove the speaker.

6. Remove the entire front panel with all harnesses in tact from the front of the housing, carefully feeding the speaker through the panel opening in the housing.

7. Discard the old housing/hookswitch assembly, including four (4) speaker clips and four (4) neoprene washers.
Installation of New Housing/Hookswitch Assembly:

1. For subsets with housing mounting screws on sides, please continue to Note 2. For subsets with housing mounting screws on the rear and bottom of the subset, proceed to Note 6 of this section.

2. A housing drill template is included with this assembly. Carefully cut out the left and right side templates from the sheet. Fold the locating tabs along the dashed lines away from the printed side of the template. Locate the two (2) designated tabs against the exterior bottom side edges. Locate the third tab to the rear surface of the housing trying to keep it perpendicular to the side. Secure the templates in place with tape.

3. To support the housing during drilling, use a piece of wood to fit inside the housing from side to side. The piece of wood should have cross sectional dimensions to fit on interior side surfaces and miss the plastic ribs.

4. Place the housing, side upward, on a clean work surface. Carefully center punch the two (2) drill targets centering on the cross hairs. Carefully drill two (2) holes using a 7/32" (.218) drill. Flip the housing over to the opposite side and repeat the above drilling procedure.

5. Remove and discard the drill templates, tape and wood. Remove excess plastic flash around the inside of the drilled holes.

6. Feed the speaker through the panel opening in the new housing. Install the front panel into the panel recess on the front of the housing.

7. Secure the front panel in place by tightening the hex nuts on the front panel studs in the four (4) outer corners inside the housing. The two (2) metal J-brackets on later model subsets must be installed on the back two (2) corner studs with short 90 degree bent leg of the J-bracket under hex nut. The long vertical leg of the J-bracket should be toward rear housing wall.

8. Place the four (4) new neoprene washers over the four (4) plastic posts of the housing at grill area. Install the speaker so that the speaker mounting holes are engaged by the plastic posts. Position the speaker wires toward the front panel.

9. Use long-nose pliers to secure the speaker with four (4) new clips. The clips should be pressed snug against the speaker. Be careful not to break the plastic posts in the center of the clips.

10. Plug the speaker harness connector onto the designated header on the termination PCBA as follows:

   Model 478-002, on header J4
   Models 9301A and 9305A, on header J5
   Models 726-101 and 7265-101, on header J5 (Having 69139-001 PCBA)
   Models 726-101 and 7265-101, on header J6 (Having 69200-001 PCBA)

11. Plug the hookswitch harness connector onto the designated header on the termination PCBA as follows:

    Installing Model 25728-001 Replacement Hookswitch Assembly

    Model 726-101 and 7265-101, on header J4 (Having 69200-001 PCBA)
Installing Model 25728-002 Replacement Hookswitch Assembly

Model 9301A and 9305A, on header J3
Model 726-101 and 7265-101, on header J3 (Having 69139-001 PCBA)

Installing Model 25728-003 Replacement Hookswitch Assembly

Model 478-002, on header J1

12. Plug the party line selector switch connector onto the designated header on the termination PCBA as follows:
   Model 9305A, on header J2
   Model 7265-101, on header J2
   Model 478-002, on header J3

13. Use the new tie wrap to secure the wires of all the harness assemblies together.

14. Secure the housing to the subset base by tightening the four (4) mounting screws.
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Call 800-492-1212 (inside the USA) or 610-777-1374 (outside the USA) for help identifying the Regional Service Center closest to you.