

JOBSITE RATES:

(Continental U.S. only. Consult factory for Hawaii, Alaska and other international service charges.)

Hourly Rate:

\$185.00/hour up to 8 hours any day Monday through Friday

8:00 AM to 6:00 PM

\$280.00/hour all time in excess of 8 hours Monday through

Friday and Saturdays 7:00 AM to 6:00 PM

\$360.00/hour Sundays and Hubbell paid holidays

Minimum Charge:

\$625.00 Monday through Friday

\$900.00 Saturday

\$1,200.00 Sundays and Hubbell paid holidays

Travel

Charge:

\$125.00/hour

Mileage Rate:

\$.85/mile

SCHEDULED START-UP, PREVENTIVE MAINTENANCE AND INSPECTION SERVICE

Scheduled Start-up, Preventative Maintenance, and Inspection service will be performed at the rates detailed above. Minimum one-week notice required.

EMERGENCY 24 HOUR SERVICE

Emergency 24 hour service (i.e. serviceman is required on site immediately) will be performed at the above rates x 1.5.

EXPENSES

All expenses such as airfare, car rental, lodging, meals, etc. will be charged to the customer at actual costs for all service trips, including warranty.

PURCHASE ORDER

A purchase order is required prior to the dispatching of the service engineer.

ASSISTANCE

If needed, assistance by the customer and/or the customer's representative shall be provided at no cost to Hubbell. In general this assistance is limited to operating remotely located controls or pilot devices.

WARRANTY SERVICE TRIPS:

All travel time associated with a warranty service call will be billed at the listed rates. All expenses for a warranty service call will be billed at actual cost. Time spent at the job site for a warranty repair will be at no charge. Non-warranty related service performed in conjunction with warranty service and/or delays as a result of inaccessibility to the equipment will be billed at the above rates.

Hubbell Industrial Controls Inc. provides no warranties either expressed or implied in conjunction with a service call.

PARTS

Parts and materials supplied in connection with Field Service work will be priced in accordance with Hubbell Industrial Controls Inc. published pricing and conditions of sales per Bulletin 1000.

TECHNICAL SEMINARS/TRAINING

Standard technical seminars and/or product training performed in the customer's plant shall be invoiced at the field service rates. Material for each seminar will cost \$50.00 per person. Consult factory if Special or non-standard seminars are required.

MAXIMUM WORK AND TRAVEL HOURS

1. The maximum on site time and/or travel time shall not exceed 12 hours in a 24 hour period.
2. A 1/2 hour break period is required for every four hours worked.
3. In addition to the above, each employee must have a minimum of 12 hours for rest away from the site for every 24 hour period.
4. If around-the-clock services is required, two or more Field Service Personnel will be assigned to the project.

PAYMENT TERMS

Net 30 days subject to approved credit.

