

Registration for Installation Warranty Mission Critical®

Please upload all information to the CI Portal: <https://hubbellwiringsystems.com/installercorner/>
You will need your Certified Installer Account Number and be registered on the portal to submit your Warranty.

Complete the Certified Installation Company Information section with your company's information and the names of those who designed the system.

Enter the manufacturer and type of cable used under the Warranty Information section.

Complete the Project Information section with the project name, end user company or organization name, project address, project contact person and his/her phone number and email address. *Please note the End Users are not required to sign the document the Certified Installer will the required signature.*

Complete the Products Installed: Part Number and Description.

Complete both the Horizontal Schematic and Backbone Schematic.

Upload Test Results using the following instructions:

Original raw data tester file(s) only. Do not convert the test results into another format. PDFs, etc. will not be accepted. This is applicable for copper cable testing for Category 5e, Category 6 and Category 6A.

Approved Testers:

Fluke Network: DSX 5000 and DSX-8000 Series
Ideal: LanTEK 3
Ideal: LanTEK 4
PSiber: LanExpert 85
AEM: TestPro CV100
Softing: WireXpert 4500 WX4500, Viavi

It is recommended that test results software be kept current. Download the most recent software version via the field tester manufacturer's website.

Include all optical fiber test results (if applicable) from a power meter with an accuracy of $\pm .5$ dB or better in its original tester format. *Do not convert the test results into another format.* Test results for Backbone cables should also include the allowable attenuation values calculated using the link attenuation equation.

SUBMITTING WARRANTY INFORMATION

1. From the Warranty menu drop-down, select 'Submit Warranty Information.'
2. Fill out all the required fields in the 4-step submission form.
 - a. You may click 'Save and Continue Later' at any time. You will receive a generated link you can use to take you back to where you left off.
3. On the last page you will upload your test results and submit.
 - a. Leave any notes for our Mission Critical Coordinator in the Comments field.
4. Upon submitting you will get an email notification with a copy of the form for your records.
 - a. If you find you have made a mistake, you can visit the 'Warranty Submissions' page. Here you can review and edit your submission, up until it has been approved by our coordinator.
5. Once it has been approved, you will receive an email with your Warranty Agreement. The agreement must be signed and emailed back to our coordinator.
6. After it has been signed and returned, you will then receive an email with you Warranty Certificate.

For any questions or issues please contact our Mission Critical Coordinator:
Jennifer Jovia @ jjovia@hubbell.com