



# DDA Help Point (VoIP) 1 button, hands-free (faceplate only)

By Austdac  
Catalog # 116-02-0021-102

This Help Point incorporates features to assist with special needs and designed to comply with The Equality Act 2010 (EA). It is finished in contrasting colours, with a raised 32mm button. Raised text, Braille and inductive loop are standard. The Help Point telephones are vandal and weather resistant, providing hands-free loudspeaking communications for any public area. The internal components are protected by a weather resistant enclosure behind the faceplate. The VoIP-SIP telephone supports Power over Ethernet (PoE) to combine power and connection to LAN or WAN, offering a wealth of additional features including real-time reporting via SNMP, and can be configured by web browser.



## General

CE Compliant	Yes
Catalog Number	116-02-0021-102
Color	Yellow
Connectivity Options	VoIP
Mount location	Flush-Mount
Operating Temperature	-40° C to +60° C
Signal Type	VoIP - SIP
Storage Temperature Range	-40° C to +70° C
Type	One-Button
Weather Rating	IP65

## Dimensions

Dimensions	1.9 in x 7.1 in x 13.9 in
Height	13.9 in
Length	1.9 in
Weight	8.8 lb
Width	7.1 in

## Electrical Ratings

Signal	Ethernet
Voltage Rating Description	24-48 VDC or PoE

## Certifications And Compliance

CE Compliant	Yes
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## Product Assets

[Certifications - EU Declaration of Conformity \[Help Point VoIP Telephones\]](#)  
[Configuration Guide - VoIP Telephone Configuration Guide: Firmware versions 1193 Telephones \(v1.08\); 1201 Telephones for Auteldac 6 \(v1.08\)](#)  
[Installation Manuals - Installation and User Guide for Rugged VoIP Telephone Titan, Commander and Help Point \(1193 models\)](#)  
[Literature - DDA Help Point](#)