

# RED ALERT® Emergency Telephone - Model 397-002

By GAI-Tronics  
Catalog # [397-002](#)

GAI-TRONICS' RED ALERT® Emergency Telephones are designed to provide clear and reliable communications in almost any environment. The Model 397-00x is considered to be Type-3R weatherproof compliant when installed in a GAI-Tronics surface-mount enclosure, free-standing stanchion, wall-mount stanchion or simply recessed into an existing wall.



## Features

- Weather-resistant (Type 3R) Flush-Mount Design
- Telephone Line Powered, (No Battery or External Power Required for Telephone Operation)
- Large “Palm” Activation HELP Pushbutton For Emergency Call
- Standard or SMART Operation
- Auto Answer (with Silent Monitoring)
- (2) Programmable Auxiliary Outputs for Peripheral Equipment Control
- Operating Range of -20°C to +60°C
- Call Received When Lit LED
- 3-Number Rollover
- UL/CSA 60950 Compliant
- FCC Part 68 Certified
- ADA Compliant
- Monitored by TMA (Telephone Management Application) Software
- Voice Annunciation Option

## General

Color	Silver
Connectivity Options	Analog
Mount location	Flush-Mount
Output Level Speaker	87 dB @ 1 M
Signal Type	Analog
Type	Emergency Telephones
Weather Rating	Type 3R

## Dimensions

Dimensions	2.38 in x 10.0 in x 12.0 in
Height	12.0 in
Length	2.38 in
Weight	6.5 lb
Width	10.0 in

## Electrical Ratings

Signal	Phone Line
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## Certifications and Compliance

Certified Listed	UL/CSA, FCC, IC
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## Product Assets

[Brochures - Red Alert Telephone Brochure](#)  
[Installation Manuals - RED ALERT® 300 Series Emergency Telephone Manual](#)  
[Literature - RED ALERT Hands-free Telephones Literature - Telephone Management Application \(TMA\)](#)